

# VOICE2TEXT™

## READ VOICEMAIL AS A TEXT MESSAGE.

Voice messages on your mobile phone are an indispensable tool.

But there are times in a busy day when it's just not convenient or possible to listen to them.

There is a way you can get urgent and important messages easily and discreetly, without the need to dial into your MessageBank®.

### GET YOUR VOICEMAILS SENT TO YOUR MOBILE AS A TEXT MESSAGE.

Telstra's Voice2Text™ is a service that automatically converts your voice messages into text and sends them to your mobile handset as text messages.

Telstra's Voice2Text™ captures the spoken message your caller leaves and converts it into text using a revolutionary voice message conversion system that has been extensively trialled and proven in the UK and USA. On average, it only takes around 3.5 minutes for your converted message to be sent to you.

And because the text message is shown as coming from your caller's number (where the caller's number is available), it's really easy to just call or text back straight away.

#### Telstra's Voice2Text™ is especially useful when:

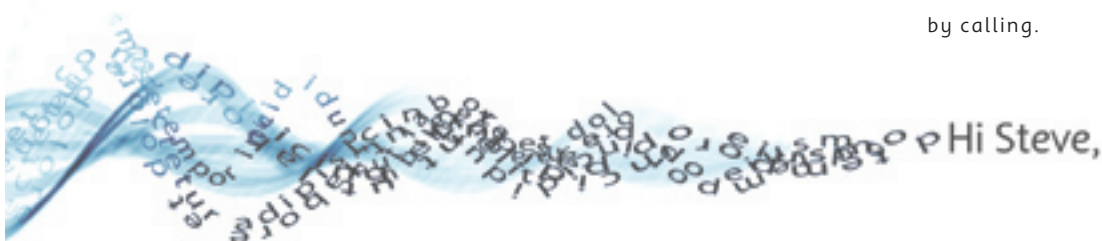
- ➔ You're in a meeting and can't listen to MessageBank
- ➔ You're in a crowded function or on a noisy worksite
- ➔ You're too busy to listen to voice messages.

Telstra's Voice2Text™ is designed to give a meaningful conversion of voice messages. It isn't necessarily a word for word translation. If the system can't recognise a word or phrase, the system will indicate the unknown word or phrase with a blank or question mark. However, because the original message is retained in your MessageBank, it can be listened to at any time you wish. Standard MessageBank storage times and charges apply.

And if you receive a very long voicemail, Voice2Text™ will convert it into up to three SMS messages and advise you that the remainder of the message hasn't been converted. You'll be able to access the full message in your MessageBank.

### HOW VOICE2TEXT™ CAN HELP YOU WORK SMARTER, NOT HARDER

- ➔ **Time saving:** no need to dial and wait for MessageBank, your messages are converted to text so you can read them straight away.
- ➔ **Simple:** once activated, Voice2Text™ automatically works with your existing MessageBank services!
- ➔ **Convenient:** keep important messages and phone numbers and save them straight to your mobile phone.
- ➔ **Discreet:** read your voicemails while in a meeting or with a customer.
- ➔ **Versatile:** you can still listen to your voice messages by dialing 101 as usual.
- ➔ **Efficient:** prioritise your messages and respond directly by text or by calling.



## PRICING

Usage	Monthly charge (GST incl)	Included Voice2Text™ message allowance (for converted, partially converted and notifications of non-converted voice messages) (GST incl)	Voice2Text™ charges above your included message allowance (for converted, partially converted and notifications of non-converted voice messages) (GST incl)	A good choice if you...
Low	\$5	–	40c	Receive < 12 voicemails per month
Medium	\$10	25	40c	Receive between 13 and 37 voicemails per month
High	\$15	500	40c	Receive > 38 voicemails per month

The Voice2Text™ service is charged in addition to your normal MessageBank costs. First, call Telstra to find out whether your mobile service is compatible with Voice2Text™. Then, choose the offer that will best suit you based on the number of messages you receive per month. And there's no fixed-term contracts, so you can easily switch plans from one month to the next if your usage patterns change.<sup>2</sup>

### TEST IT OUT NOW.

Find out how easy Telstra's Voice2Text™ service is. Just call 1800 612 199 from your mobile, leave a voice message and it will be sent to your mobile as a Voice2Text™ message.<sup>3</sup>

### GET A MONTH INTRODUCTORY OFFER OF VOICE2TEXT.™

We are so confident you'll enjoy Voice2Text™ and the time it saves you, we're providing an introductory offer equivalent to the first month's usage (including messages and usage charges above the monthly included messages) when you connect to the \$5, \$10 or \$15 plans. At the end of the introductory offer you'll automatically move to the monthly charge level you have selected. Get connected today and try it out – you will be amazed how much easier managing your voice messages becomes.<sup>4</sup>



How do I add Voice2Text™ to my Enterprise or Government mobile service?

Call your **Telstra Account Executive** or call **1300 TELSTRA** (1300 835 787)

Click [telstra.com/enterprise/voice2text](http://telstra.com/enterprise/voice2text)

Exclusively for ABN holders.

FOR THOSE WHO LIKE THE DETAILS, WE'VE GOT THEM HERE: 1. Voice2Text™ replaces any other voicemail or messaging service you may have, other than MessageBank. For example, you cannot have Memo messaging service as well as Voice2Text™. 2. You will be charged the same rate for all converted voice messages, partially converted voice messages, long messages (you are charged for 1 voice message despite its length (up to 3 linked SMS)) and notifications of non-converted voice messages. Charging takes place on dispatch of the converted message, whether or not the text is delivered or received. 3. Calls to this number will be charged at your standard mobile plan rate. We can't guarantee that the message will be correctly translated and we are not responsible for the content of the message. On average it should take around 3.5 minutes for text message notification to be received but in some instances it can take longer. 4. The first month credit offer is available to new customers only. One offer per customer. Offer credit expires after 30 days. ™ Trade mark of Telstra Corporation Limited ABN 33 051 775 556 © Registered trade mark of Telstra Corporation Limited.